

Unofficial

Event name	Ambulance Service Review Committee
Time	Feb 12, 2025, 12:57 PM - 01:32 PM (PST)
Participants	Samantha Buckley, Susan Trachsel, Jeff Trapp, Samantha Love, Jeff Mathia, Rob Dahlman, Deb Coleman, Dr. Lesley Ogden,

Meeting Summary - Ambulance Service Review Committee

Key Discussion Points

- Chief Robeson stepped down from committee; Fire Defense Board to select replacement
- Struggle obtaining accurate dispatch reports from WVCC
 - Reliable response time data
 - Previous capability lost after new CAD system implementation
 - Committee will reach out to County Commissioners about dispatch reporting issues.
- **After meeting notes:** WVCC does not have a records management agreements with any of our agencies. They do keep CAD records for a period as directed by their advisory board, but this is for periodic reports and is deleted after the prescribed time frame.

Tyler (the new CAD vendor) will not provide the file structure due to proprietary trademarking, which is their right. Tyler's solution is to use the "Canned" reports, and a tool called "DSS Analytics" for agencies to develop their own reports. Most agencies do not find the canned reports useful, and they pull the majority, if not all data from their respected RMS systems, or use the analytics tool.

The verbiage in the current user agreement states:

"Provide Subscriber data from CAD records related to Subscriber's incidents. Such data shall be limited to that information captured by CAD during normal conduct of operations and reasonable effort shall be made to provide data in a form usable by Subscriber, as determined by the WVCC Director"

- Quarterly ASA Reports
 - Providers shared difficulties in generating accurate reports from their systems
 - Need for standardized reporting format and third-party verification
 - Discussion of filtering criteria for response time compliance
- ATAB 2 Committee Updates
 - Reviewing 2019 plan, focusing on:
 - Communications and dispatch
 - Responders and response times
 - Quality improvement measures
 - Hospital follow-up capabilities
- ASA Zone Maps
 - Request for large-scale printable maps
 - Will work with County GIS to obtain digital files
 - Need for detailed street names and zone-specific maps

Decisions Made

- Will Ewing elected as Vice Chair
- Committee chair will send letter to Board of Commissioners regarding dispatch reporting issues
- Emergency Management will inquire about replacement for Katie Jacobson's duties

Next Steps

- Follow up with County Commissioners about dispatch reporting issues
- Work with County GIS for ASA zone map requirements
- Coordinate with WVCC for standardized reporting solution
- Next meeting scheduled for May 14th at 1:00 PM